

LoadDash

RESIDENT-OWNED • VETERAN-OWNED • HAULER MARKET NOW OPEN AT HILL AFB



THE HAULER ISSUE

GET PAID *TO HAUL.*

Claim your first job, run it well, and watch the money land.
A field guide from the team at LoadDash.



YOUR FIRST DAY

You bring the truck. The app brings the jobs, the customers, and the payouts. Four steps stand between you and your first payout. All four fit inside fifteen minutes.

LoadDash is an open market for junk removal and trash pickup. Customers book and pay online; their jobs show up in your queue, and you pick the ones you want. LoadDash does not hire you, and nobody dispatches you. You join as an independent contractor to earn extra money on your own schedule: you choose when you work, which jobs you take, and what order you run them. Nothing is forced on you. The queue is open, and speed wins.

1 SIGN & ACCEPT

Sign in at loaddashservices.com/haulers. On your first visit, you read the Hauler Terms and sign your Independent Contractor agreement. Signing turns on your account.

2 SET UP PAYOUTS

Open the Profile tab and tap Set up payouts. Stripe walks you through it in about two minutes and links the bank account that gets your money. Do this first. A finished job with nowhere to send the pay is no fun. Stuck on a Stripe question? The next page has every answer.

3 TELL US ABOUT THE TRUCK

Add your VIN, pick your crew size (Solo, Two-person, or Crew), and switch on Utility trailer if you tow one. Your setup decides which loads you can claim. Bigger setups unlock bigger jobs.

4 GO AVAILABLE

Flip the green toggle at the top of your Profile. On means jobs flow into your queue. Off means quiet. You control your schedule, and neither choice counts against you. Bonus: switch on Job alert texts and we text you the moment a job hits the pool. Reply STOP anytime.

"New accounts need base access switched on before jobs show up. An empty queue on day one usually means that's still being set up. You did nothing wrong."

ANSWER STRIPE LIKE A PRO

Step 2 hands you to Stripe, and Stripe asks official-sounding questions before it can move money to you. Every Hauler sees the same screens. Here are the answers, in order.

Stripe is the regulated payments company that carries your money, the same processor behind the biggest gig apps. Federal rules require it to verify every person it pays, so the questions sound bigger than they are. You are not filing paperwork, and you are not forming a company. You are telling Stripe one simple thing: you haul under your own name.

1 BUSINESS TYPE

Pick **Individual**. You are one person hauling under your own name, and that is all this screen wants to know. Company is only for Haulers who have registered a real company with the state.

2 BUSINESS STRUCTURE

If this one appears, pick **Sole proprietorship**. Choosing it does not create a company and costs nothing. It is simply what the IRS already calls a person who works for themselves.

3 YOUR DETAILS

Legal name exactly as it reads on your ID, home address, date of birth, and the last four of your Social. If the quick check fails, Stripe asks for the full number. Either way it goes to Stripe only: LoadDash never sees it.

4 INDUSTRY & WEBSITE

If Stripe asks for an industry, pick the closest match and move on; nothing here changes your pay. If it asks for a website, enter **loaddashservices.com**.

5 BANK & SUBMIT

Enter the routing and account number of the checking account that gets your money, or a debit card. Review, submit, and you are set: payouts show connected in your Profile.

"Individual plus Sole proprietorship does not register a company, cost a dime, or sign you up for anything. It just tells Stripe you haul under your own name."

IF YOU ACTUALLY OWN AN LLC

Pick **Company**, choose your LLC type, and use your EIN instead of your Social. That path is only for Haulers who already registered a company with the state. If that is not you, Individual is your answer.

TAXES, THE SHORT VERSION

You earn as an independent contractor, so your pay arrives whole and nothing is withheld. Set aside a slice of each payout for tax season, keep your dump and gas receipts, and take real tax questions to a tax professional.

THE FIVE-TAP JOB

A job runs in a straight line: see it, claim it, drive, verify, get paid. The card on your Route tab always shows your next move in blue. Trust the card.

TAP 1 • CLAIM IT

The Jobs tab shows the open jobs in your market: load type, zone, and a pay range like **\$64.87 – \$151.37**. Tap **CLAIM JOB** and it's yours. It leaves the market, the app shows you the exact address, and the customer gets a text that a Hauler took the job.

TAP 2 • HEAD OUT

On the Route tab, tap the stop card and confirm **ON THE WAY**. The customer gets a text with your first name. Tap **NAVIGATE** for directions.

TAP 4 • VERIFY

Check the real load against the customer's photos. Size is volume — how much of a standard truck bed it fills: Small ≈ a quarter, Medium ≈ half, Heavy ≈ three quarters, Full = the whole bed. Pick the true size, even when it beats the booking, then take a **live** completion photo — no gallery uploads. It proves the load and unlocks bigger-than-booked pay.

TAP 5 • CONFIRM COMPLETION

Review one summary screen: your check of the load, an optional issue report (Load misrepresented, Not at staging, Access blocked, Hazardous), and your pay math. The issue report just describes; it never punishes. Tap Confirm. The job is done, and the pay is moving.

TAP 3 • ARRIVE

Pull up, tap the card, and confirm **ARRIVED**. The job moves to in progress, and the verify screen unlocks.

"Found a bigger load than the customer booked? Verify the true size and flag it. You get base pay now, and the upgrade difference after a quick photo review."

HOUSE RULES You carry one unstarted job at a time. Finish it, start it, or release it before you claim the next. Releasing a job returns it to the pool right away. Releases show on your reliability score, and that score stays informational: it never hides jobs from you. "Do later" and "Sort by earning range" only reorder your own view. You always choose your route.

CLAIMED. NOW WHAT? • THE RUN, IN ORDER

1 PREP BEFORE YOU DRIVE

Read the staging notes and the customer's photos. Load straps, tarp, gloves, and a card for the dump gate.

4 VERIFY BY BED FILL

Pick the true size by how much bed it fills, and flag anything off.

2 GO INSIDE THE WINDOW

Tap **ON THE WAY** — the app texts the customer. Weekdays 10:00–1:00, Saturdays 10:00–2:00; staging is morning-of.

5 LIVE COMPLETION PHOTO

Required, camera only — no gallery. Proves the load and unlocks bigger-than-booked pay.

3 SHOOT IT AS YOU FOUND IT

Before you touch the pile, photo it on your own phone. That shot is your record if anything is disputed.

6 COMPLETE & ROLL

Take everything staged, tap Complete — pay moves instantly. Can't run it? Release early.

WHEN THE MONEY LANDS

No invoices. No chasing checks. No thirty-day terms. The moment you tap Confirm completion, LoadDash sends your money to your Stripe account. We take one platform fee. Your truck costs stay yours.

Every job shows a pay range up front. The low end pays the size the customer booked. The high end covers a bigger verified size. LoadDash takes exactly one cut, and every finished job shows the math:

Customer pays	\$120.00
LoadDash platform fee (10%) THE ONLY CUT WE TAKE	-\$12.00
Payment processing (3.5%) Goes to the card processor	-\$4.20

Sent to your Stripe **\$103.80**

COURTESY RECEIPT · YOUR OWN COSTS

Your dump fee (estimate)	~~\$10.00
Your gas (Zone D estimate)	~~\$4.29

Estimated profit **~\$89.51**

Dump and gas are yours to pay at the gate and the pump. We never withhold them; this estimate is a courtesy and your real costs can vary.

LoadDash takes the 10% platform fee. That's it. On a Quick Pickup job we also keep \$5 of the customer's rush fee (see right). Card processing goes to the processor, not us. *Example: a Medium load in Zone D, Hill AFB market.*

IF THE JOB HAS A MATTRESS

The dump charges **\$15 per piece** at the gate; a box spring is its own piece. Pay it at the scale — LoadDash pays it back **in full** on the same payout. Queen set = two pieces = **\$30 back**.

● THE SECOND YOU COMPLETE

Your base pay moves to your Stripe account right away. The money is yours from this moment.

● ABOUT 2 BUSINESS DAYS

Stripe deposits your balance to your bank on its own, on a rolling schedule.

○ FIRST DEPOSIT ONLY: ABOUT 7 DAYS

Stripe holds every new account's first deposit for about a week. It happens to everyone, once. After that, the two-day rhythm takes over for good.

○ LATER: INSTANT PAYOUTS

Once you build some history, Stripe may offer instant payouts to your debit card for about a 1.5% fee (\$0.50 minimum), right from your Stripe dashboard.

IF IT'S A QUICK PICKUP JOB

Customer adds a rush fee	+\$19.00
LoadDash keeps	+\$5.00
Payment processing	+\$0.67

You get **+\$13.33**

Quick jobs send you \$13.33 more, so this Medium sends **\$117.13**.

ONE MEDIUM LOAD · ABOUT FORTY MINUTES OF WORK

\$103.80

Sent to Stripe the moment you complete. About \$89.51 profit after your dump and gas.

THE FEATURE

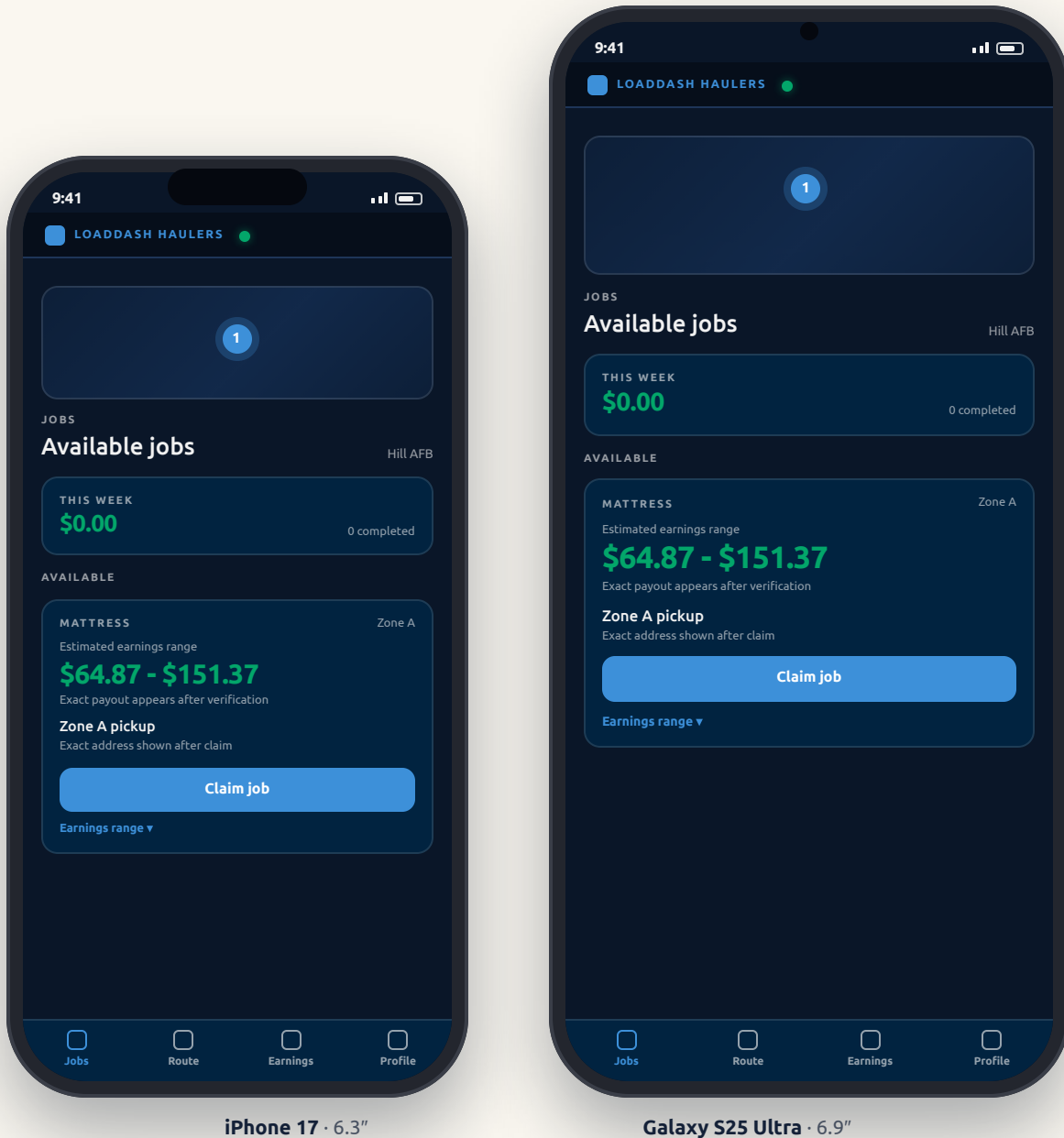
THE APP, SCREEN BY SCREEN

One real job, start to paid, on the two phones Haulers actually carry. The queue, the claim, the verify, the payout, and the profile that runs it all.

IPHONE 17 • GALAXY S25 ULTRA • PAGES 07-12

THE JOBS TAB

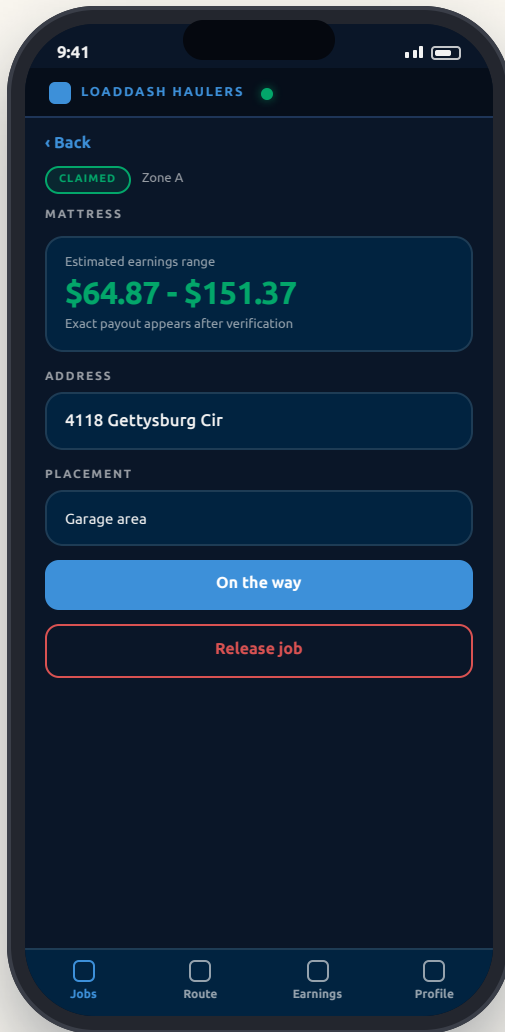
The open market. Every job your truck can handle, first come, first served.



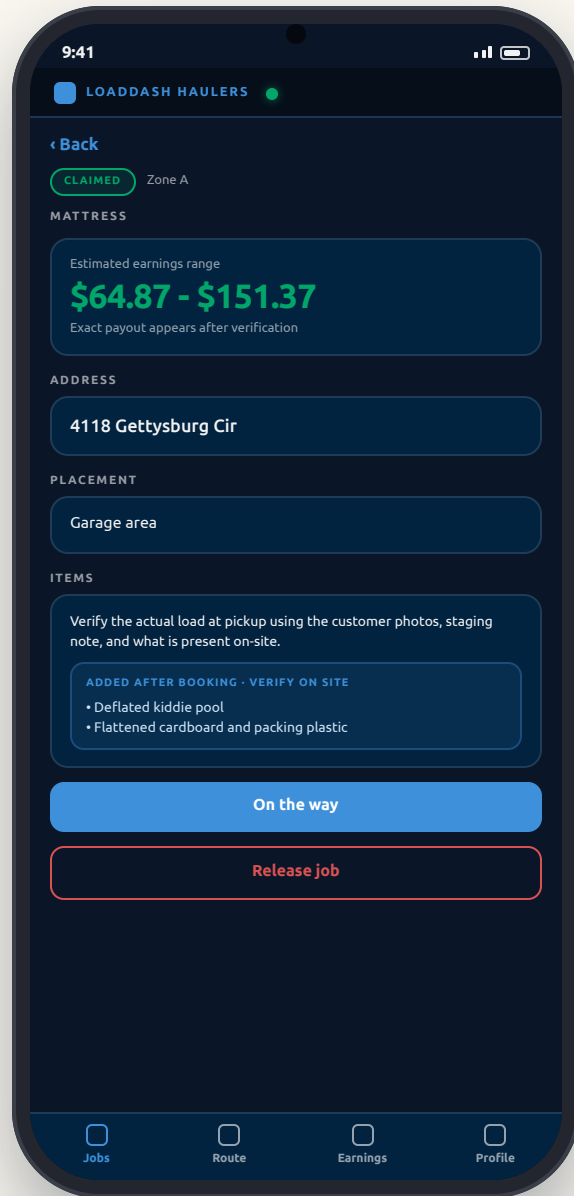
- 1 **Estimated earnings range** shows the spread for the size class. Your exact payout appears after you verify on site.
- 2 **Addresses stay private.** You see the zone now and the exact street the moment you claim.
- 3 Tap **Claim job** and it leaves the market for every other Hauler. First come, first served.

AFTER YOU CLAIM

The exact address, the staging spot, and anything the customer added after booking.



iPhone 17 · 6.3"

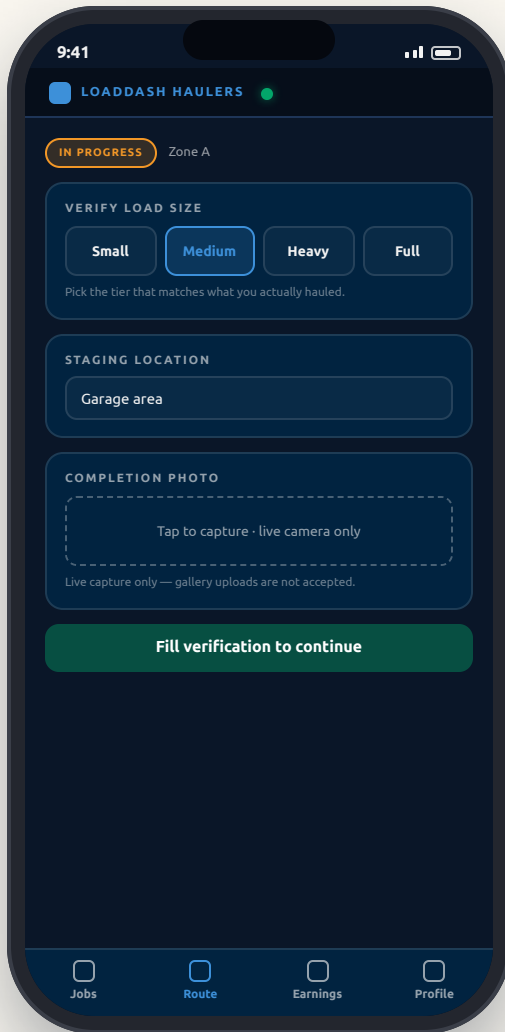


Galaxy S25 Ultra · 6.9"

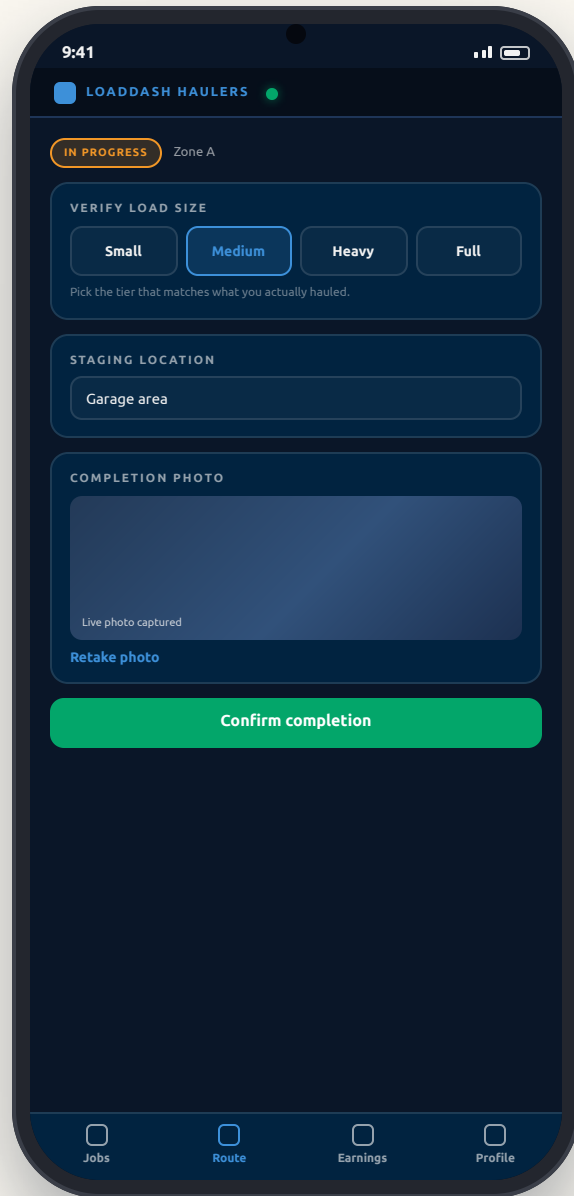
- 1 The **exact address and staging spot** unlock the moment the claim is yours.
- 2 **Added after booking** lists items the customer declared through LoadDash. They're approved: count them at verify, they are not misrepresentation.
- 3 **On the way** texts the customer your first name. **Release job** returns it to the pool right away, no penalty.

VERIFY BY BED FILL

Pick the size the load actually is, then prove it with a live photo.



iPhone 17 · 6.3"

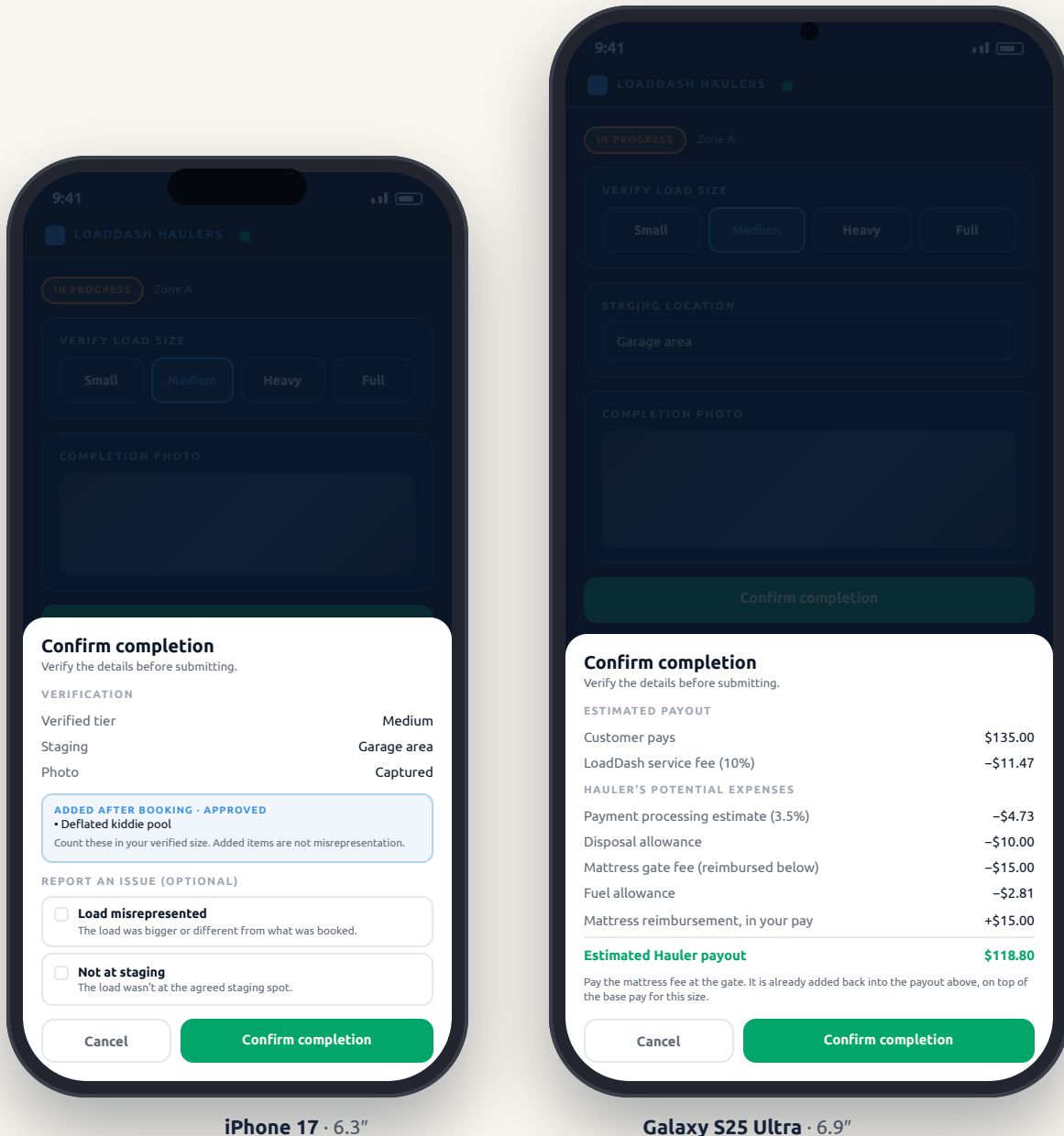


Galaxy S25 Ultra · 6.9"

- Four sizes, one truth.** Pick what you actually hauled, even when it beats the booking. Bigger verified size means bigger pay.
- Live camera only.** The photo proves the load and backs you up in any dispute. Gallery uploads are rejected.
- The button stays gray until size, staging, and photo are in, then turns **green: Confirm completion.**

CONFIRM COMPLETION

One sheet: your verification, optional issue flags, and the payout math, itemized.



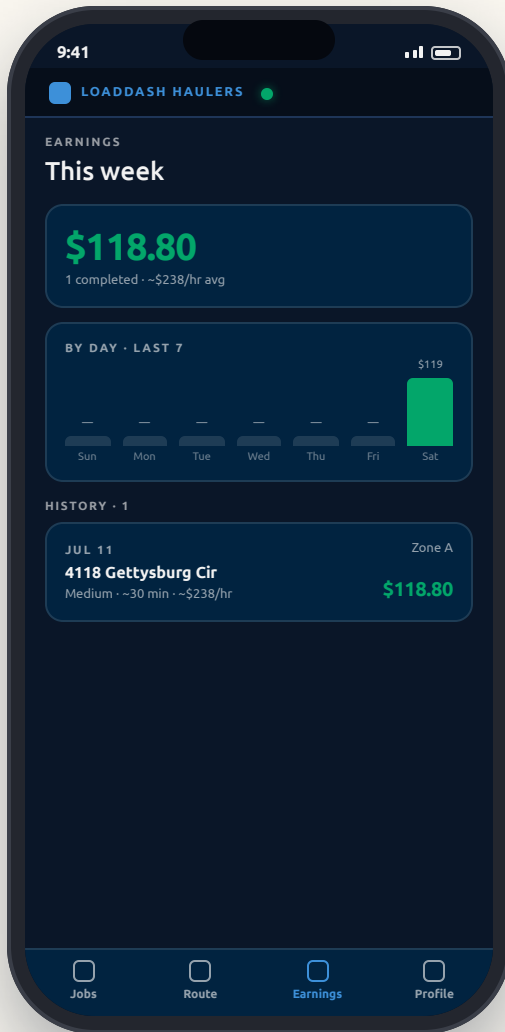
iPhone 17 · 6.3"

Galaxy S25 Ultra · 6.9"

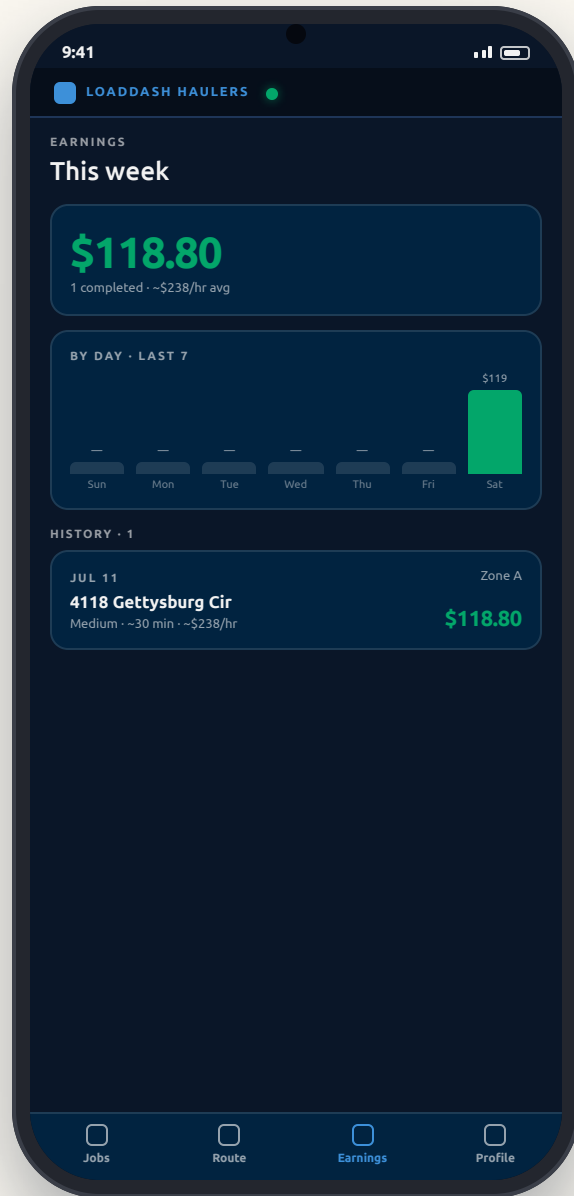
- 1 The payout, itemized.** Customer price down to your number. Flags on the left describe, never punish.
- 2 The mattress fee shows twice:** your cost at the gate, and the same \$15 added back into your pay.
- 3 \$118.80** is the number that moves. Dump and gas allowances are estimates of your own costs, never withheld.
- 4** Tap the green button and **the transfer fires within seconds.**

PAID, ON THE BOOKS

The week's total, the day-by-day bars, and every finished job with its payout.



iPhone 17 · 6.3"

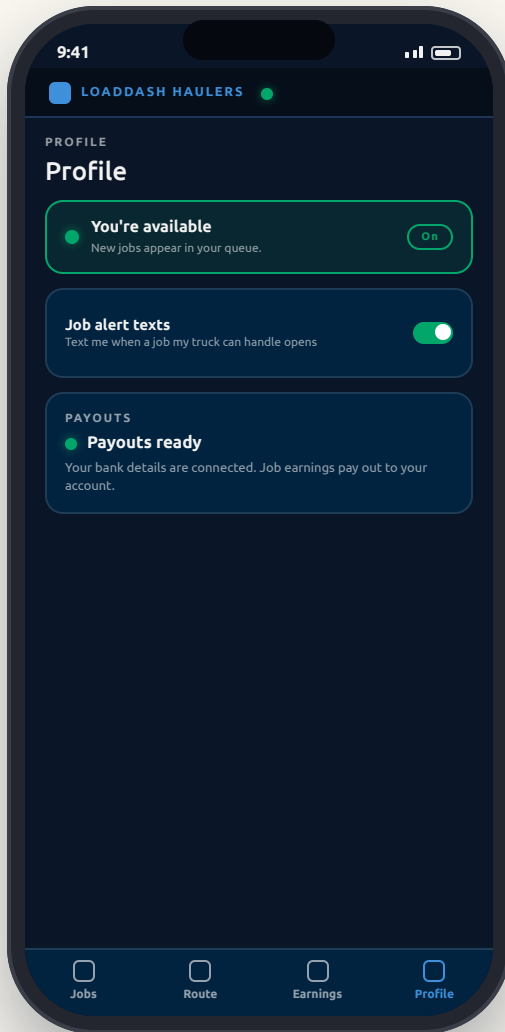


Galaxy S25 Ultra · 6.9"

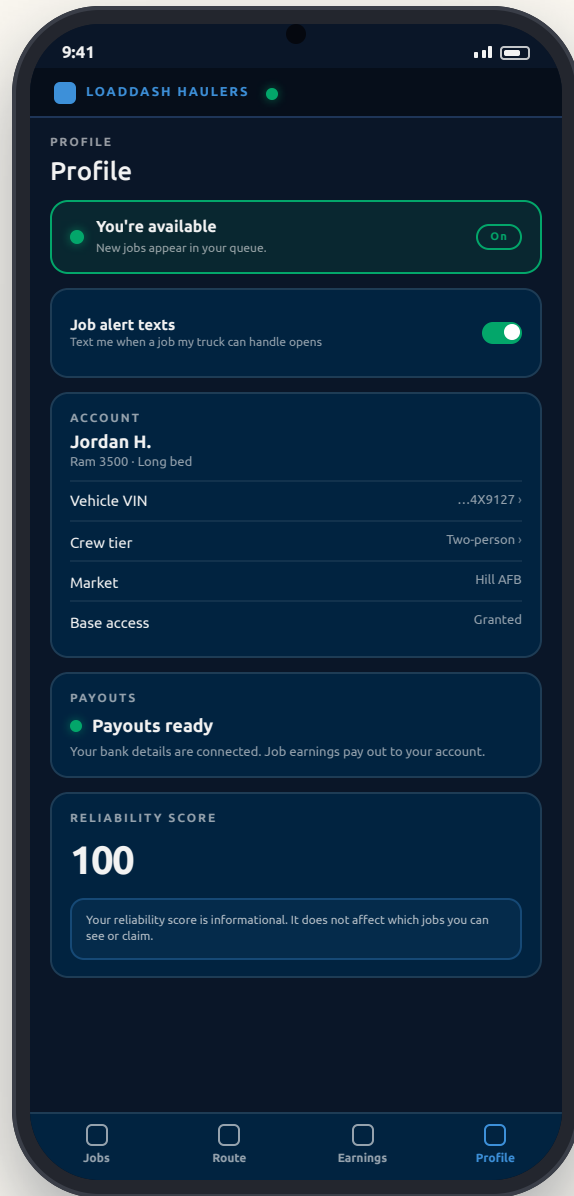
- 1 The week's total** is the sum of real transfers to your Stripe, with your average hourly under it.
- 2 The bars fill** as you complete jobs, day by day, last seven days.
- 3 Every finished job keeps its receipt:** size, time, hourly, and the payout.

THE COCKPIT

Availability, alerts, your truck, and the payout pipe, all on one screen.



iPhone 17 · 6.3"



Galaxy S25 Ultra · 6.9"

- 1 **The availability toggle** controls your queue and the header dot. Off means quiet; neither choice counts against you.
- 2 **Job alert texts** ping you the moment a job your truck can handle opens. Reply STOP anytime.
- 3 **Payouts ready** means completed jobs pay to your bank via Stripe, instantly on completion.
- 4 **Reliability is informational.** It never hides jobs from you. Every eligible job stays in your list.

ASKED & ANSWERED

WHY IS MY QUEUE EMPTY?

Check the availability dot in the header. Green means on. New accounts also need base access switched on before jobs show up. And sometimes the market just runs quiet: jobs post the moment a customer books and their payment clears.

THE ADDRESS JUST SAYS "ZONE D PICKUP."

We keep exact addresses private until you claim the job. Claim it, and the address, unit number, and staging notes show up right away.

CAN I COMPLETE WITH A GALLERY PHOTO?

No. The app takes live photos only. Your photo proves what you hauled and backs you up when a customer misrepresents a load.

WHAT IF I CLAIM A JOB I CAN'T RUN?

Release it. The job returns to the pool right away. Releases show on your informational reliability score, so claim what you plan to run.

WHERE IS MY MONEY?

Stripe holds it from the moment you complete. Your bank gets it about two business days later. Your first deposit ever takes about seven days: once, for everyone.

WHAT DOES LOADDASH TAKE?

The 10% platform fee. That's it. On a Quick Pickup job we also keep \$5 of the customer's \$19 rush fee, and \$13.33 of it goes to you. Card processing goes to the payment processor, not us. Dump and gas are your own costs; every receipt shows our estimate as a courtesy.

THE DUMP CHARGED ME FOR A MATTRESS.

That's the gate fee: \$15 per piece, and a box spring counts as its own piece. Pay it at the scale. It comes back in full on the same payout, as its own line.

WHAT ARE THE TEXTS FROM LOADDASH?

Job alerts. With Job alert texts on in your Profile, we text you the moment a job hits the pool, plus the rare service update. Reply STOP to opt out, HELP for help.

SOMETHING WENT WRONG ON SITE.

Use the issue checkboxes at completion for load problems. Call your LoadDash operations contact for anything urgent or unsafe.

READY WHEN YOU ARE

THE QUEUE IS OPEN.

Sign in, flip the toggle, and claim your first job. Your truck already knows the way. Now it gets paid for it.



loaddashservices.com/haulers

LoadDash

GET PAID TO HAUL.

Every screen in this issue is a faithful recreation of the live LoadDash Haulers app, shown on proportionally accurate iPhone 17 and Galaxy S25 Ultra frames. Pay figures follow the current Hill AFB rate card.

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